

Dr. VASILAKAKI EVGENIA

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Researchgate: https://www.researchgate.net/profile/Evgenia_Vassilakaki/?ev=hdr_xprf

Education

- ◆ 09/2007- (submitted 10/2010, defended 02/2011) awarded 05/2011: PhD Manchester Metropolitan University (MMU), Faculty of Humanities, Law & Social Sciences, Department of Information & Communications, The Information Research Institute (TIRI), Manchester, UK. Thesis: «Users' Image Seeking Behaviour in Multilingual Environments: a grounded theoretical approach». Subject: User Behavior, Information Seeking, User Experience, Human Computer Interaction, Interface Design.
- ◆ 10/2004 – 06/2006: MSc with honours in Information Science, “Managing and Organizing Libraries with an emphasis in the New Information Technologies”, Ionian University - Technological Educational Institution, Athens, Greece. Thesis: “Developing E-Content Management Services within Information Organization”. Subject: Content Management, Information Management, Library Services.
- ◆ 10/1999 – 02/2004: BSc with honours in Archive and Library Sciences, Ionian University, Corfu Greece. Thesis: “The Letters of the Patriarch of Alexandria Meletios Pigas 2nd half of 16th century: a catalogue”.

Online Courses

- ◆ 02/09/2013- 02/11/2013 (8 weeks long): Metadata: organizing and discovering information, The University of North Carolina at Chapel Hill, <https://class.coursera.org/metadata-001/class/index>, Certificate Awarded 06 November 2013, Grade 94,2%
- ◆ 15/06/2013- 02/10/2013 (11 weeks long): Computer Networks, University of Washington, Coursera.org, <https://www.coursera.org/course/comnetworks>. Certificate Awarded 02 October 2013, Grade 70.2%.
- ◆ 01/04/2013- 26/05/2013 (8 weeks long): Statistics: Making Sense of Data, University of Toronto, Coursera.org, <https://www.coursera.org/course/introstats>. Certificate Awarded 3rd June 2013, Grade 99%.
- ◆ 04/03/2013- 05/05/2013 (9 weeks long): Social Network Analysis (SNA), University of Michigan, Coursera.org, <https://www.coursera.org/course/sna>. Certificate Awarded 8th May 2013, Grade 83%.

Working Experience

- ◆ 29/10/2013- 04/07/2014: Dept. Library Science & Information Systems, Technological Educational Institute of Athens, Temporary Teaching Position, Scientific Associate,
1st Semester: Information Literacy, 4th year students, Lectures (3h/w) and Practical sessions (4 h/w), Records Management, 4th year students, Lectures (3h/w) and Practical sessions (2h/w),
Supervision: five (5) Dissertations, titles: “Marketing Policies in Greek Academic Libraries”, “Twitter and Health Science Libraries in Greece: a content analysis”, “Bookcrossing and Greek Public Libraries”, “Municipal Libraries facing the economic crisis: a survey of Greek reality”, “Publication and Distribution of E-books by Greek Publishers”.

- ◆ 08/10/2012- 14/07/2013: Dept. Library Science & Information Systems, Technological Educational Institute of Athens, Temporary Teaching Position, Scientific Associate,
1st Semester: Indexing/ Metadata 2nd year students, Lectures (3h/w) and Practical sessions (3h/w), Records Management, 4th year students, Lectures (3h/w) and Practical sessions (2h/w), Information resources, 3rd year students, Practical Sessions (2h/w).
2nd Semester: Bibliography 2nd year students, Lectures (3h/w) and Practical Sessions (6h/w), Records Management, 3rd year students, Lectures (3h/w) and Practical Sessions (2h/w).
Supervision: five (5) Dissertations, titles: “Disabled & Librarians Training in Greek public libraries”, “Benefits and drawbacks of Social Networking Sites in Greek Libraries”, “Development of a Records Management Program for the Library of the University of Thessali”, “Greek Public Libraries on Facebook: a content analysis”, “An exploration of the policies for Digital Preservation in Greek Institutional Repositories”.
- ◆ 25/10/2011- 10/07/2012: Dept. Library Science & Information Systems, Technological Educational Institute of Athens, Temporary Teaching Position, Scientific Associate, Bibliography 2nd year students, Lectures (3h/w) and Practical Sessions (4h/w), Records Management, 3rd year students, Lectures (4h/w) and Practical Sessions (2h/w), Information Resources for Humanities and Social Sciences, 3rd year student, Lectures (4h/w).
Supervision: three (3) Dissertations, all awarded with honours, titles: “Facebook & Greek academic libraries: a user centered approach”, “Disabled & Librarians Training in Greek academic libraries”, “Development of a topic-driven blog for Multilingual Information Retrieval”.
- ◆ 10-15/04/2010: Human Computer Interaction (CHI), Student Volunteer, 21 hours of volunteering work as: workshop assistant, course assistant etc.
- ◆ 06/02/2009-05/05/2009: Centre for Research in Library and Information Management (CERLIM). Research Assistant. Part Time 7hours/10weeks.
- ◆ 04/06/2007- 31/08/2007: Hellenic Foundation for European and Foreign Policy (ELIAMEP) Library, Athens, Greece. Department of Cataloguing, Acquisitions, Classification, Serials, Inter Library Loan, Circulation- User Services/Reference, European Documentation Center, Library’s Website.
- ◆ 18/07/2005- 01/06/2007: DBS (Dynamic Business Solutions) Informatics Services SA., Athens, Greece. Information/Records Manager. Responsible for the further development, configuration, analysis and support of the Content Management System developed and promoted by the company.
- ◆ 19/05/2003- 18/03/2004: Traineeship with grant at the Library of the European University Institute in Florence, Italy. Department of Circulation- User Services/Reference, Cataloguing, Acquisitions, Classification, Inter Library Loan, European Documentation Center.
- ◆ 01/07/2002- 30/09/2002: Traineeship at the Library of the Patriarchic Institute of Patristic Studies in Thessalonica, Greece. Department of Circulation- User Services/Reference, Cataloguing.
- ◆ 01/07/2002- 30/09/2002: Voluntary work at the Archive of the Patriarchic Institute of Patristic Studies in Thessalonica, Greece. Forming catalogues for the manuscripts.

Publications

1. Vassilakaki, E. and Garoufallou, E. (2014). “Ten years: looking back to see into the future: 10th anniversary of JMGL”. *Journal of Map & Geography Libraries* (Accepted to be published January 2014).
2. Vassilakaki, E. and Garoufallou, E. (2014). “Facebook policy for librarians: guidelines for creating and promoting a professional profile”. *Journal of Web Librarianship* (Under review January 2014).
3. Vassilakaki, E. and Garoufallou, E. (2014). “Health science libraries on Facebook and Twitter: a critical review of the literature”. *Health Information & Libraries Journal* (Under review January 2014).
4. Vassilakaki, E., Garoufallou, E., Johnson, F. and Hartley, R.J. (2014). “Users' information seeking behaviour in a professional search environment: a methodological approach”. In Paltoglou, G., Loizides, F. and Preben, H. (eds) *Professional Search in the Modern World*. Berlin: Springer. (accepted to be published 9 October 2013).
5. Vassilakaki, E. and Garoufallou, E. (2013). “The impact of Twitter on libraries: a critical review of the literature”. *Library & Information Science Research*. (under review September 2013).
6. Vassilakaki, E., Garoufallou, E. and Hartley, R.J. (2013). “Twitter formulating new learning environments: a review of the literature”. *Journal of Computer Assisted Learning*. (under review September 2013).

7. Vassilakaki, E. and Johnson, F. (2013). "The use of grounded theory in identifying the user experience of search". *Library & Information Science Research*. (under review September 2013).
8. Vassilakaki, E. and Garoufallou, E. (2013). "The impact of Facebook on Libraries and Librarians: a review of the literature". *Program*. (Accepted to be published 27 September 2013, provisioned for vol. 48, is. 3).
9. Vassilakaki, E. and Garoufallou, E. (2013). "Multilingual Digital Libraries: a review of issues in system-centered and user-centered studies, information retrieval and user behaviour". *The International Information and Library Review*. [Available at: <http://dx.doi.org/10.1016/j.iilr.2013.07.002>].
10. Vassilakaki, E., Johnson, F. and Hartley, R.J. (2012). "Image seeking in Multilingual Environments: a study of the user experience". *Information Research, Information Research*, **17**(4) paper 539. [Available at <http://InformationR.net/ir/17-4/paper539.html>].
11. Vassilakaki, E., Johnson, F., Hartley, R.J. and Randall D. (2009). "Users' Image Seeking Behaviour in Multilingual Environments: experience in combining qualitative and quantitative data". In Katsirikou et al (eds) *Advances in Qualitative and Quantitative Methods in Libraries, International Conference on Qualitative and Quantitative Methods in Libraries, Chania, Greece, 26-29 May 2009*.
12. Vassilakaki, E., Johnson, F., Hartley, R. and Randall, D. (2008). "A Study of Users' Image Seeking Behaviour in Flickling". In Peters et al (eds) *Evaluating Systems for Multilingual and Multimodal Information Access 9th Workshop of the Cross-Language Evaluation Forum, CLEF 2008, Aarhus, Denmark, September 17-19, 2008*, Revised Selected Papers, Springer LNCS.
13. Chaleplioglou, A. and Vassilakaki, E. (2006). "The Reuse of Public Sector's Information- European Community's Instruction 2003/98/EC: A case study at the Municipality of Athens". *Tekmirion*, **6**: 113-142.

Seminars

- ◆ Vassilakaki, E. and Garoufallou, E. (2010). "Metadata Quality- ESE and Dublin Core Metadata". *AMICAL Grant- Funded "Digital Libraries, Metadata, ESE and Dspace open source platform training course"*, Thessaloniki: Bissell Library, American College of Thessaloniki, 21st December 2010.
- ◆ Vassilakaki, E. and Garoufallou, E. (2010). "Metadata: basics, advanced, ontologies (next generation metadata)". *AMICAL Grant- Funded "Digital Libraries, Metadata, ESE and Dspace open source platform training course"*, Thessaloniki: Bissell Library, American College of Thessaloniki, 20th December 2010.
- ◆ Vassilakaki, E. and Chaleplioglou, A. (2007). *Institutional Repositories*. Rethimno, Crete, 25th May 2007.
- ◆ Vassilakaki, E. and Chaleplioglou, A., 2006. *Descriptive Metadata for Digital Material: analysis and comparison, Special Seminar*, Athens, 29th September 2006.
- ◆ Vassilakaki, E. and Chaleplioglou, A. (2006). *A presentation of new Standards used for metadata extraction: Dublin Core, EAD, TEI, MARCXML, GILS, METS, VRA, CDWA, CIDOC*. Eugenides Foundation, Library, Athens, 6th July 2006
- ◆ Vassilakaki, E. and Chaleplioglou, A. (2006). *A presentation of new Standards used for metadata extraction: Dublin Core, EAD, TEI, MARCXML, GILS, METS, VRA, CDWA, CIDOC*. Libraries and New Technologies Seminar, Athens: 27 May 2006.

Conference Presentations

- ◆ Gkogkoy, P. and Vassilakaki, E. (2013). "Greek Municipal Libraries use of Facebook as a mean of communication with the local community: a content analysis". In *22nd Panhellenic Conference of Academic Libraries, 24-25 October 2013, Patras, Greece*.
- ◆ Vaitsis, N., Kozani, M. and Vasilakaki, E. (2013). "Librarians Continuous Professional Development in serving People with Disabilities: a comparative analysis". In *22nd Panhellenic Conference of Academic Libraries, 24-25 October 2013, Patras, Greece*. (poster)
- ◆ Charouli, M. and Vassilakaki, E. (2012). "Disabled & Librarians Training in Greece". In *21st Panhellenic Conference of Academic Libraries, 18-19 October 2012, Piraeus, Greece*.
- ◆ Karagiorgou, K. and Vassilakaki, E. (2012). "Facebook & Greek Academic Libraries: a user- centered approach". In *21st Panhellenic Conference of Academic Libraries, 18-19 October 2012, Piraeus, Greece*.

- ◆ Vassilakaki E. (2010). “A procedural analysis of users' image seeking behaviour in multilingual environments”. *TIRI Research Student Symposium*, Manchester: Manchester Metropolitan University, Dept. of Information & Communications, 29th April 2010.
- ◆ Vassilakaki, E., Johnson, F., Hartley, R.J. and Randall D. (2009). “Users' perceptions of searching in Flickling”. In *ECDL CLEF2009 Workshop, Greece, Corfu, 01-03 October 2009*.
- ◆ Vassilakaki, E., Johnson, F., Hartley, R.J. and Randall D. (2009). “Users' Image Seeking Behaviour in Multilingual Environments: experience in combining qualitative and quantitative data”. In *International Conference on Qualitative and Quantitative Methods in Libraries, Chania, Greece, 26-29 May 2009*.
- ◆ Vassilakaki, E. (2009). “Users' Image Seeking Behaviour and Multilingual Information Retrieval: Thesis Presentation”. In *Information and Web Science Doctoral Workshop*, UK, Oxford: Internet Institute, University of Oxford, 18th-19th March 2009.
- ◆ Vassilakaki, E., Johnson, F., Hartley, R.J. and Randall D. (2008). “A study of Users' Image Seeking Behaviour in Flickling”. In *ECDL CLEF2008 Workshop, Denmark, Aarhus, 17-19 September 2008*.
- ◆ Vassilakaki, E. (2008). “Usage of Ontologies for Multilingual Information Retrieval in the Semantic Web”. In *COOP'08:the 8th International Conference on the Design of Cooperative Systems, Dr Colloquium*, France, Carry-le-Rouet: Institut d'Etudes Politiques d'Aix-en-Provence, 20-23 May 2008.
- ◆ Vassilakaki, E. (2008). “Methods, tools and languages for developing multilingual ontologies”. In *TIRI Research Student Symposium*, Manchester: Manchester Metropolitan University, Dept. of Information & Communications, 13th March 2008.
- ◆ Vassilakaki, E. and Chaleplioglou, A. (2007). “New Functions, New Services and New Roles for Information Organizations”. In *16th National Academic Libraries Conference*, Piraeus: University of Piraeus, 1-3/10/2007.
- ◆ Chaleplioglou, A. and Vassilakaki, E. (2007). “Human Resource Management for the Greek Public Libraries”. In *16th National Academic Libraries Conference*, Piraeus: University of Piraeus, 1-3/10/2007.
- ◆ Vassilakaki, E. and Chaleplioglou, A. (2006). “Greek Industry and New Economy: Knowledge Management as a mean to developing added value services”. In *TEE Conference «Greek Industry: towards an Economy of Knowledge »*, Athens: TEE, 3-5 July 2006.
- ◆ Chaleplioglou, A. and Vassilakaki, E. (2006). “Bibliographic description of audiovisual media for Cultural Organizations”. In *3rd International Conference of Museums and annual conference of AVICOM, Mitilini, 5-9 June 2006*.
- ◆ Vassilakaki, E. and Chaleplioglou, A. (2006). “Greek Businesses and New Economy: Knowledge Management as an Alternative Management Tool”. In *1st Scientific Conference «The Science of Management in 21st century: prospects and challenges»*, Athens: Technological Educational Institution of Athens, 25-26 May 2006.
- ◆ Kyriaki- Manessi, D., Chaleplioglou, A. and Vassilakaki, E. (2006). “The impact of Open Access policies on Libraries: the new era in publishing industry”. In *12th Annual Conference on Professional Information Resources INFORUM 2006*, Prague 23-25 May 2006.
- ◆ Vassilakaki, E. and Chaleplioglou, A. (2005). “The role of Modern Libraries within the New Economy: Knowledge Management as the basis for the development of Added Value Services”. In *14th National Academic Libraries Conference*, Athens: Technological Educational Institution of Athens, 1-3/12/2005

Summer School

- ◆ 15th - 19th June 2009, *TrebleCLEF Summer School on Multilingual Information Access*, Santa Croce in Fossabanda Pisa, Italy.

Research Interests

Professional Search, Social Network Analysis, Social Networking Sites (Facebook, Flickr, Twitter, LinkedIn), Multilingual IR, User Information Seeking Behaviour, Image Retrieval, Human Computer Interaction, Digital Libraries, Ontologies, Metadata, Electronic Information, e-Content Management, Knowledge Management, Records Management, Open Access, Institutional Repositories.

Grants/Awards

- ◆ 15-19th June 2009, *TrebleCLEF Summer School on Multilingual Information Access*, logging grant.
- ◆ 18-19th March 2009, one of 20 accepted applicants to participate and present *In Information and Web Science Doctoral Workshop*, UK, Oxford: Internet Institute, University of Oxford. Travelling and logging grant.
- ◆ 2007- 2010, *PhD studentship* from Faculty of Humanities, Law & Social Sciences, Department of Information & Communications, The Information Research Institute (TIRI), Manchester Metropolitan University (MMU), Manchester, UK.
- ◆ 2005- 2006, A grant offered by the *State Scholarships Foundation* of Greece for MSc in Library Management.

Languages

- ◆ Mother tongue Greek
- ◆ Excellent knowledge of English
 - Cambridge Proficiency in English
 - Michigan Proficiency in English,
 - International English Language Testing System (IELTS) 7,5.
- ◆ Very Good knowledge of Italian (CELI 3).
- ◆ Basic knowledge of French
- ◆ Basic knowledge of Turkish

Computer Skills

- ◆ Automation Systems Innovative's Innopac/Millennium, Advance/GEAC and ABEKT/EKT.
- ◆ Microsoft Office Package (Word, Excel, Access, PowerPoint, Outlook'98, 2000, XP, Internet).
- ◆ European Computer Driving Licence (ECDL) Core Certificate (Modules: Basic Concepts of IT, Using a Computer and Managing Files, Word Processing, Spreadsheets, Databases, Presentation, Information and Communication)
- ◆ Knowledge of SPSS, Nvivo, Atlas.ti
- ◆ Knowledge of XML, SQL, HTML
- ◆ Knowledge of Macintosh, Linux, KDE, Open Office, LaTeX, BibTex, Mendeley, Expression Web, Nvu KompoZer
- ◆ Knowledge of Network Analysis Tools Gephi, NetLogo